



Telecom Management, Inc. d/b/a Pioneer Telephone
583 Warren Avenue • Portland • Maine • 04103
Phone: (207) 774-9500 • Fax: (207) 774-9508
www.pioneertelephone.com

January 17, 2005

South Carolina Public Service Commission
101 Executive Center Dr.
Ste. 100
Columbia, SC 29210

RE: Authorized Utility Representative Information

2004-232-C

Dear Sir or Madam:

I have enclosed the form referenced above for our company.

Please contact me by phone or by e-mail at regulatory@pioneertelephone.com if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Photiades", is written over the word "Sincerely,".

Kevin Photiades
Compliance Specialist

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2005 JAN 25 AM 11:00
SO TELEPHONE
COMMUNICATIONS

AUTHORIZED UTILITY REPRESENTATIVE INFORMATION

172575

PURSUANT TO SOUTH CAROLINA PUBLIC SERVICE COMMISSION REGULATION
103-612.2.4(b) - Each utility shall file and maintain with the Commission the name, title, address, and telephone
number of the persons who should be contacted in connection with General Management Duties, Customer
Relations (Complaints), Engineering Operations, Test and Repairs, and Emergencies during non-office hours.

Telecom Management, Inc. d/b/a Pioneer Telephone
Company Name (Including dba Name(s) or Acronyms used or to be used in South Carolina)

583 Warren Ave.
Business Address

Portland, ME 04103
City, State, Zip Code

A. Kevin Photiades
General Manager Representative (Please Print or Type)
(207) 774-9500 / (877) 554-1009 regulatory@pioneertelephone.com
Telephone Number / Facsimile Number / E-mail Address

B. Kevin Photiades
Customer Relations (Complaints) Representative (Please Print or Type)
same as above /
Telephone Number / Facsimile Number / E-mail Address


C. Susan Bolster
Engineering Operations Representative (Please Print or Type)
(207) 774-9500 / (207) 774-9508 sbolster@pioneertelephone.com
Telephone Number / Facsimile Number / E-mail Address

D. Susan Bolster
Test and Repair Representative (Please Print or Type)
same as above /
Telephone Number / Facsimile Number / E-mail Address

E. Peter Bouchard
Contact for Emergencies During Non-Office Hours (Please Print or Type)
(207) 774-9500 / (207) 774-9508 peter@pioneertelephone.com
Telephone Number / Facsimile Number / E-mail Address

F. Susan Bouchard
Financial Representative (Please Print or Type)
(207) 774-9500 / (207) 774-9508 sue@pioneertelephone.com
Telephone Number / Facsimile Number / E-mail Address

G. (888) 492-6878
Customer Contact Telephone Number for Company (Toll Free)

Kevin Photiades
This form was completed by 
Signature

If you have any questions, contact the Consumer Services Department (803-896-5230)
or Utilities Department at (803-896-5105).